



Australian Training Institute

(RTO # 30200)

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SITHFAB021 Provide responsible service of alcohol (QLD)

Overview:

This course is for participants wishing to gain employment in the QLD hospitality industry where service or selling of alcohol is required. This includes all types of hospitality venues (restaurants, bars, clubs etc), retail liquor outlets (and mobile salespersons), and wineries, breweries, and distilleries. Licensees of liquor-licensed venues are responsible for ensuring that all staff that serve or supply alcohol have RSA certification. This includes managers, bartenders, glass collectors, floor staff, crowd controllers and security officers, room service staff, and any other staff working at licensed venues.

Participants will gain the skills and knowledge required to responsibly sell or serve alcohol, understand, and meet their legal obligations, be able to identify to whom alcohol may be refused and professionally refuse service, and assist alcohol-affected customers.

Pre-requisites:

This course is only suitable for those wishing to work in **Queensland**.

Participants must have access to a computer with reliable internet, email access and a method of filming themselves where they can be seen and heard clearly for their video assessments. Participants must have basic computer skills to complete this course. Mobile phones and tablets cannot be used to complete the theory (learning module and exam) portion of this online course.

Licence & Regulatory Requirements:

Each state in Australia has its own legislation governing liquor licensing and responsible service of alcohol. Your RSA Statement of Attainment does NOT expire. Click [HERE](#) for more information.

Units of Competency:

On successful completion participants will be issued with a Statement of Attainment with the following unit:
SITHFAB021 Provide responsible service of alcohol

Delivery Method:

Online/self-paced training (approximately 4-7 hours depending on the individual student and their personal circumstances and other commitments). This training involves reading through 5 modules and testing the knowledge learnt via an exam. You will also be required to submit a video assessment, demonstrating your competency in responding to two RSA scenarios. Students have **3 months** from the date of enrolment to complete.

Support for this online training is done via email with an assessor.

You can start your online training as soon as you complete payment for the course.

Fees and Charges:

Cost: \$25 (**current special** – down from \$32)

Fees include all assessments and resources provided online.

Refund, Cancellation and Transfer Policy

Please take the time to familiarise yourself with our refund and cancellation policy on page 8 & 9 of our [Student Handbook](#). This handbook also includes more details on training and support services, as well as our terms and conditions.