



CPP20218 Certificate II in Security Operations (Queensland)

Overview:

This course is for those who wish to apply for a Queensland Class 1 Security Licence with licence functions - Unarmed and Crowd Controller. Those who hold Queensland Security licences are required to complete revalidation training every 3 years and hold a current first aid certificate.

This licence allows you to undertake employment as an:

- **Unarmed Security Officer** Personal guards, patrols or watches another person's property. They do this without a guard dog or weapon. This includes in-house security (someone who guards, patrols or watches their employer's property), loss prevention officers and security gate officers.
- **Monitoring Officer** Monitoring no longer requires additional training in order to be added as a function to your security licence.
- **Crowd Controller** Keeps order at a public place. Crowd Controllers screen the entry of people into a place, monitor or control their behaviour while inside, remove people for bad behaviour.

Pre-requisites:

Participants must have sufficient skills to read, write and communicate in English. Participants must also be physically fit, and able to perform defensive tactic techniques, and bend/kneel for at least 2 minutes to perform CPR. Participants must also have access to a reliable computer with email and internet access to complete the pre course online training.

Licence & Regulatory Requirements:

All Queensland Security Licences are administered by [Office of Fair Trading](#). All participants are encouraged to read through the requirements of a [Queensland Security License application](#), as there is additional requirements & fees payable to the Office of Fair Trading. For example, participants must be over the age of 18, must be a fit and proper person, cannot have had any [disqualifying offences](#) under the criminal code in the last 10 years.

Units of Competency:

On successful completion participants will be issued with a qualification with the following units:

CPPSEC2101 Apply effective communication skills to maintain security	CPPSEC2108 Screen people, personal effects and items to maintain security
CPPSEC2102 Apply legal and procedural requirements to work effectively within a security team	CPPSEC2109 Monitor and control access and exit of persons and vehicles from premises
CPPSEC2103 Apply WHS, emergency response and evacuation procedures to maintain security	CPPSEC2110 Monitor and control individual and crowd behaviour to maintain security
CPPSEC2104 Apply risk assessment to select and carry out response to security risk situations	CPPSEC2111 Apply security procedures to manage intoxicated persons
CPPSEC2105 Provide quality services to a range of security clients	CPPSEC2112 Apply security procedures to remove persons from premises
CPPSEC2106 Protect self and others using basic defensive techniques	CPPSEC2113 Escort and protect persons and valuables
CPPSEC2107 Patrol premises to monitor property and maintain security	HLTAID011 Provide First Aid

Delivery method:

This course is offered in two formats: a blended option combining online and face-to-face learning or a fully face-to-face format.

Option 1 - Blended course

Pre-course Work: Complete **30-40 hours** of online, self-paced training, depending on your experience and computer skills. This includes reading, watching videos, and completing quizzes and exams. The online portion **must** be finished before attending the face-to-face training.

Face-to-Face Training: Attend **6 days of in-person sessions** (7am-5pm, totaling 60 hours). Your trainer will review key content, lead activities, case scenarios, and practical exercises, and you will complete closed-book exams.

Option 2 - Fully face-to-face course

Duration: 10 days of face-to-face training (8:30am - 5pm).

The full face-to-face option will **not run over the weekend**. The schedule is as follows:

Week 1: Monday to Friday (**No classes on Saturday and Sunday**)

Week 2: Monday to Friday (**Course concludes on this Friday**)

GOVERNMENT FUNDING - Due to licencing requirements this Certificate II course is available under the [Certificate 3 Guarantee program](#). If eligible, students only pay a student contribution fee of \$42 non-concessional or \$14 concessional. Please contact ATI on 07 3269 5005 for further information.

If you believe you are eligible and wish to apply for government funding, give us a call on 07 3269 5005 and we will assist you with your funding application!

Registration for this course closes 1 week prior due to online training requirements.

Recognition of prior learning (RPL): \$2,500

Refund, Cancellation and Transfer Policy

Please take the time to familiarise yourself with our refund and cancellation policy on page 8 & 9 of our Student Handbook <https://atiaustralia.edu.au/student-handbook>. This handbook also includes more details on training and support services, as well as our terms and conditions. **Note for international students – we are not CRICOS registered, please check your visa requirements for enrolment. We cannot accept international students who are on a student visa if your visa specifies that you must study with a CRICOS provider.**