



## CPP20218 Certificate II in Security Operations (Queensland)

### Overview:

This course is for those who wish to apply for a Queensland Class 1 Security Licence with licence functions - Unarmed and Crowd Controller. Those who hold Queensland Security licences are required to complete revalidation training every 3 years and hold a current first aid certificate.

This licence allows you to undertake employment as an:

- **Unarmed Security Officer** Personal guards, patrols or watches another person's property. They do this without a guard dog or weapon. This includes in-house security (someone who guards, patrols or watches their employer's property), loss prevention officers and security gate officers.
- **Monitoring Officer** Monitoring no longer requires additional training in order to be added as a function to your security license.
- **Crowd Controller** Keeps order at a public place. Crowd Controllers screen the entry of people into a place, monitor or control their behaviour while inside, remove people for bad behaviour.

### Pre-requisites:

Participants must have sufficient skills to read, write and communicate in English. Participants must also be physically fit, and able to perform defensive tactic techniques, and bend/kneel for at least 2 minutes to perform CPR. Participants must also have access to a reliable computer with email and internet access to complete the pre course online training. Mobile phones or tablets are not compatible with the online training portion of this course.

### Licence & Regulatory Requirements:

All Queensland Security Licenses are administered by [Office of Fair Trading](#). All participants are encouraged to read through the requirements of a [Queensland Security License application](#), as there is additional requirements & fees payable to Office of Fair Trading. For example, participants must be over the age of 18, must be a fit and proper person, cannot have had any [disqualifying offences](#) under the criminal code in the last 10 years.

### Units of Competency:

On successful completion participants will be issued with a qualification with the following units:

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| CPPSEC2101 Apply effective communication skills to maintain security                          | CPPSEC2108 Screen people, personal effects and items to maintain security            |
| CPPSEC2102 Apply legal and procedural requirements to work effectively within a security team | CPPSEC2109 Monitor and control access and exit of persons and vehicles from premises |
| CPPSEC2103 Apply WHS, emergency response and evacuation procedures to maintain security       | CPPSEC2110 Monitor and control individual and crowd behaviour to maintain security   |
| CPPSEC2104 Apply risk assessment to select and carry out response to security risk situations | CPPSEC2111 Apply security procedures to manage intoxicated persons                   |
| CPPSEC2105 Provide quality services to a range of security clients                            | CPPSEC2112 Apply security procedures to remove persons from premises                 |
| CPPSEC2106 Protect self and others using basic defensive techniques                           | CPPSEC2113 Escort and protect persons and valuables                                  |
| CPPSEC2107 Patrol premises to monitor property and maintain security                          | HLTAID011 Provide First Aid  |

### Delivery method:

This course is run as a blend of online learning and face-to-face.

### Pre-course work:

Online/self-paced training (30-40 hours based on previous experience and ability to use a computer). This involves reading, watching videos and completing quizzes and exams. Your online training must be completed prior to the face-to-face training.

### Face-to-face work:

6 days face-to-face (10 hours each day for a total of 60 hours) – your trainer will review content, deliver activities, case scenarios and practicals and you will complete closed book exams.

### Fees and charges:

\$895 discounted special (Cost normally \$1,250)

Fees include all assessments and resources required in the classroom (and for pre-course online training).

**GOVERNMENT FUNDING - Due to licencing requirements this Certificate II course is available under the [Certificate 3 Guarantee program](#). If eligible, students only pay a student contribution fee of \$42 non-concessional or \$14 concessional. Please contact ATI on 07 3269 5005 for further information.**



FOR DATES/BOOKINGS

If you believe you are eligible and wish to apply for government funding, give us a call on 07 3269 5005 and we will assist you with your funding application!

Registration for this course closes 1 week prior due to online training requirements.

#### **Payment Plan**



A Zip payment plan is available for this course.

If you have a zip account and wish to set up a payment plan, please contact us on 07 3269 5005 and we will be happy to assist you.

Option 2 Recognition of prior learning (RPL): \$2,500

#### **Refund, Cancellation and Transfer Policy**

Please take the time to familiarise yourself with our refund and cancellation policy on page 8 & 9 of our Student Handbook <https://atiaustralia.edu.au/student-handbook>. This handbook also includes more details on training and support services, as well as our terms and conditions. **Note for international students – we are not CRICOS registered, please check your visa requirements for enrolment. We cannot accept international students who are on a student visa if your visa specifies that you must study with a CRICOS provider.**