



## CPP31318 Certificate III in Security Operations (Queensland)

### Overview:

This qualification is suitable for individuals who already hold a Queensland Security Licence and wish to deepen and broaden their skills and knowledge in security operations and lead security teams in the field. It provides a pathway to further learning and work in various security roles and settings, including security risk management. Security officers at this level provide leadership in a team environment, operate under limited supervision, and use discretion and judgement in known and unpredictable work contexts. They take responsibility for their own outputs in work and learning, and limited responsibility for the output of others in the work team.

### Pre-requisites:

Participants must hold a current Queensland Security Licence. Participants must have sufficient skills to read, write and communicate in English, and have access to a computer with internet access and Microsoft Word.

Participants must also be physically fit, and able to perform defensive tactic techniques.

### Licence & Regulatory Requirements:

Not a licensed security course.

### Units of Competency:

On successful completion participants will be issued with a qualification with the following units:

#### Core Units:

BSBFML312 - Contribute to team effectiveness  
CPPSEC3101 - Manage conflict and security risks using negotiation  
CPPSEC3102 - Maintain operational safety and security of work environment  
CPPSEC3103 - Determine and implement response to security risk situation  
CPPSEC3104 - Coordinate monitoring and control of individual and crowd behaviour  
CPPSEC3105 - Coordinate provision of quality security services to clients  
CPPSEC3106 - Gather, organise and present security information and documentation  
HLTWHS003 – Maintain work health and safety

#### Elective Units:

CHCCCS020 - Respond effectively to behaviours of concern  
CPPSEC3108 – Store, protect and dispose of security information  
CPPSEC3121 – Control persons using empty hand techniques  
CPPSEC3122 – Plan provision of close protection services  
CPPSEC3123 – Implement close protection services  
CPPSEC3124 – Prepare and present evidence in court

### Delivery method:

This course is run as a blend of online/self-paced learning and face-to-face training. Online training + 3 days classroom.

The online training is approximately 15-20 hours per unit (for a total of 14 units), however this greatly depends on the individual and their experience. Online/self-paced training - this involves reading a student manual and completing written, case scenario and online practical assessments (using Microsoft Word). Online training **must** be completed prior to booking in for the face-to-face training. Students have 12 months to complete this course from the date of enrolment.

Support for this online training is done via email with an assessor.

**Fees and charges:**

Blended training: \$1,200

Fees include all assessments and resources required.

**\*BUNDLE – Combine this course with CPPSEC31418 Certificate III in Close Protection Operations to gain two qualifications!**

**Cost: \$1,450**

**\*Package as advertised on [website](#)**

**Option 2** Recognition of prior learning (RPL): \$3,000

**Refund, Cancellation and Transfer Policy**

Please take the time to familiarise yourself with our refund and cancellation policy on page 8 & 9 of our **Student Handbook**. This handbook [also includes](#) more details on training and support services, as well as our terms and conditions.

**Note for international students – we are not CRICOS registered, please check your visa requirements for enrolment. We cannot accept international students who are on a student visa if your visa specifies that you must study with a CRICOS provider.**