



Australian Training Institute

(RTO # 30200)

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SITHGAM022 Provide responsible gambling services

Overview:

This course is for participants wishing to gain employment in the QLD gaming industry. People who carry out gaming duties or gaming tasks within licenced venues (such as hotels, motels, clubs, pubs, and casinos) must complete Responsible Service of Gambling (RSG) training. Participants will gain the skills and knowledge required to provide responsible gambling services, and to assist those customers who may be at risk of or are already experiencing harm from gambling.

Job roles for this accreditation may include:

- Gaming and table gaming attendants
- Multi-skilled food/beverage attendants

Pre-requisites:

This course is only suitable for those wishing to work in **Queensland**.

Participants must have access to a computer with reliable internet, email access and a method of filming themselves for their video assessments (students must be seen and heard clearly). Participants must have basic computer skills to complete this course.

Licence & Regulatory Requirements:

Each state in Australia has its own legislation governing gaming and responsible gambling services. Your RSG Statement of Attainment does NOT expire. Click [HERE](#) for more information.

Units of Competency:

On successful completion participants will be issued with a statement of attainment with the following unit:
SITHGAM022 Provide responsible gambling services

Delivery method:

Online/self-paced training (approximately 4-7 hours depending on the individual student and their personal circumstances and other commitments). This training involves reading through 5 modules and testing the knowledge learnt via an exam. Additionally, you will be required to submit a video assessment, demonstrating your competency in responding to a RSG scenario. You are also required to complete a written assessment, which involves typing your answers in response to a set of questions. Students have 30 days from the date of enrolment to complete the course.

Support for this online training is done via email with an assessor. You can start your online training as soon as you complete payment for the course.

Cost:

Cost: \$35

Fees include all assessments and resources provided online.

BUNDLE - Combine this course with SITHGAM022 Responsible Service of Alcohol for \$49, saving \$21!

<https://atiaustralia.edu.au/courses/rsa-rsg-combined/>

Refund, Cancellation and Transfer Policy

Please take the time to familiarise yourself with our refund and cancellation policy on page 8 & 9 of our [Student Handbook](#). This handbook also includes more details on training and support services, as well as our terms and conditions.