Crowd Control Upgrade (Queensland)

Overview:
This course is for those that hold a current Queensland Security Licence Class 1 Unarmed and wish to add crowd control function on. This course covers the skills and knowledge a security guard would require to effectively provide crowd control duties within the security industry.

- **Unarmed Security Officer**
  Personally guards, patrols or watches another person’s property. They do this without a guard dog or weapon. This includes: in-house security (someone who guards, patrols or watches their employer’s property), a loss prevention officer, a security gate officer.

- **Crowd Controller**
  Keeps order at a public place they can: screen the entry of people into a place, monitor or control their behaviour while inside, remove people for bad behaviour.

Pre-requisites:
There are no pre-requisites to gain entry into this course under the training package, however it is highly beneficial that participants have sufficient skills to read, write and communicate in English.

Due to licencing requirements participants are required to hold a current Queensland Security Licence Class 1 Unarmed.

Licence & Regulatory Requirements:
All Queensland Security Licenses are administered by Office of Fair Trading. All participants are encouraged to read through the requirements of a [Queensland Security License application](http://www.atiaustralia.edu.au), as there is additional requirements & fee’s payable to Office of Fair Trading.

e.g. Must be over the age of 18, must be a fit and proper person, cannot have had any [disqualifying offences](http://www.atiaustralia.edu.au) under the criminal code in the last 10 years.

Units of Competency:
On successful completion participants will gain a statement of attainment with the following units:
- CPPSEC3002A Manage conflict through negotiation
- CPPSEC3003A Determine response to security risk situation
- CPPSEC3007A Maintain security of environment
- CPPSEC2012A Monitor and control individual and crowd behaviour
- CPPSEC3013A Control persons using empty hand techniques

Delivery method:
1 day in the classroom + self-paced study (prior to attending course)

Fees and charges:
Fees include all assessment & resource materials required in the classroom

- Classroom: $250
- RPL: $250

More information:
Please head to our website [http://www.atiaustralia.edu.au](http://www.atiaustralia.edu.au) to view our student handbook, which outlines all terms and conditions.

If you require any further information, please do not hesitate to contact us on 1300 738 850 or via e-mail: admin@atiaustralia.edu.au or visit our head office at Shop 7, 51 Brighton Rd, Sandgate QLD 4017.